

ACCESS RECOVERY

NIATx PROJECT 2023

GOAL

IMPROVE
THE
TIMELINESS
OF
COMPLETING AND
ENTERING
NOMS AND
PPS
BUNDLES

CYCLE ONE...July 2023

**Total NOMS
Due: 76**

**Total PPS
Due: 44**

CYCLE TWO...PROBLEM AREAS



PROVIDERS DO NOT HAVE ACCESS TO PPS AND NOMS FORMS DURING SESSIONS WITH CONSUMERS



PROVIDERS ARE UNAWARE WHEN AND IF A PPS OR NOMS IS DUE FOR CONSUMERS



CURRENT PROCESS FOR COMPLETION AND INPUTTING PPS & NOMS IN PROVIDER CONNECT IS TIME CONSUMING AND PROVIDERS FEEL SEMI-OVERLOADED WITH PAPERWORK REQUIREMENTS AS IS

CYCLE THREE

- PPS AND NOMS FORMS WERE INTEGRATED ELECTRONICALLY INTO ACCESS RECOVERY MENTAL HEALTH SERVICES CHARTING ELEMENTS FOR ASSESSMENTS AND PROGRESS NOTES
- STAFF MEMBER BEGAN INFORMING PROVIDERS OF DUE DATE FOR PPS AND NOMS REQUESTS VIA COMMENTS ON CONSUMER'S NEXT APPOINTMENT DATE

SUMMARY OF IMPROVEMENTS

- PROVIDERS ARE ABLE TO QUICKLY COMPLETE PPS AND NOMS WITH CONSUMERS DURING SESSIONS
- STAFF MEMBER THEN ENTERS THE COMPLETED PPS AND NOMS INTO PROVIDER CONNECT
- PROVIDERS STATE THIS IMPROVEMENT SAVES THEM TIME AND THE PROCESS IS MUCH MORE EFFECTIVE THAN THE PREVIOUS

SUMMARY...DECEMBER 2023

TOTAL PPS DUE: 4

TOTAL NOMS DUE: 12

PERCENTAGE OF IMPROVEMENT

**NOMS: 84%
IMPROVEMENT**

**PPS: 91%
IMPROVEMENT**