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To Start or Not to Start, that is the Question(naire)...

Ascent Wellness Program
Summit Wellness, Inc./Ascent for Life, Inc.

2022-2023





Our Team...

Nick Wolf, Intake Specialist

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Background

Approximately one in three clients referred to Ascent Wellness Program have historically been successful in starting and maintaining participation in wellness services.

Our team needed a way to better assess client readiness and support a successful start in services for a higher percentage of clients.



Aim

Increase the percentage of successful starts for new clients by providing a questionnaire to the Care Coordinator that...

- Assesses client readiness
- Confirms the client's current recovery goals





Findings

At the start of
this project...

33.5%

of clients referred were
Active (services started
successfully)

At the end of this
project...

44.6%

of clients referred were
Active (services started
successfully)



Outcome: Adopt!

The Care Coordinator questionnaire had a measurable, positive impact on our clients' success in starting and maintaining participation in their wellness services.

